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Jeff Corelitz  
PRO Painting & Contracting Co.  
2022 Quay Village Court  
Annapolis, MD 21403

Hello Jeff,

Happy New Year!

Now that the holiday season has past, I have a chance to say thank you for all of the residents in our building at 2604 Chapel Lake Drive. We appreciate the great job you and your crew did for us last month.

When Gil and I met you back in November, we had a feeling this was going to be a good experience. Everything you said you would do, you and your crew did, without disturbing the residents or making an unnecessary mess.

You said your foreman, Carlos, spoke English perfectly and he does. The large crew worked in unison, everyone knew where to go and what to do. Your guys wore company shirts, they were clean, quiet, and extremely courteous to the residents. They covered and taped all the carpeting with craft paper and draped all of the furniture by the elevators with plastic and drop cloths. At the end of each day, everything was cleaned up and your equipment was put away, out of sight. They patched all the holes and repaired the walls as you said they would. You supplied industrial fans for ventilation, although the Sherwin-Williams paint you used really had no odor. You know, of course, that this building is for 55 and older residents, and there wasn't one complaint about the paint, the work, or the workers. That amazes me.

You said Carlos would be here continuous to supervise the crew, and he was. It was also nice to know you were here every day, keeping on top of the project. There weren't any problems, but we appreciate that you were here or a phone call away.

When the work was about finished, Gil and I appreciate you walking the entire building with us and addressing the few missed spots right away. When the crew left that last day, we were satisfied that the work was done and from start to finish, the quality of your work was never in question.

I also wanted to let you know that we have recommended you and your company to 2 of the other building in our complex. They are looking at painting projects in 2013.

Dependable, good work is always appreciated. You may use me as a reference anytime. You earned it.

Thanks again on behalf of all the residents!

Steve Arnett  
Board President